

## NOTICE TO CUSTOMERS

After investigation, public hearings and an evidentiary hearing, the Public Service Commission of South Carolina (the "Commission") approved an increase in the South Carolina retail rate schedules of Duke Energy Progress, LLC (the "Company") in Docket No. 2018-318-E, effective June 1, 2019. The annual revenue increase was subsequently revised to \$42,100,000 or 7.4% for the Company in Order No. 2019-454 (the "Order"), effective July 1, 2019. The revenue increase continues to be offset by a \$12,854,000 credit in year 1 to reflect a reduction in income tax rates enacted for both federal and North Carolina state income taxes. Electric rates are therefore approved to increase by a net change of \$29,246,000 or 5.1%, effective for service rendered on and after July 1, 2019.

The distribution of revenue among the classes and rate design changes, along with the impact of the various riders, will cause some customers to receive an increase higher or lower than the average increase depending on the individual customer and usage characteristics.

The new rates and charges will be reflected on billing statements on or after July 1, 2019 along with a reduction in fuel rates. Information concerning the impact of these decisions on all rate schedules is available by calling Duke Energy Progress' Customer Service Center at 1.800.452.2777.